



OUR MISSION

"To be the leading school district Joint Powers Authority (JPA), providing quality, cost-effective programs and services through the pooling of interests and resources."

CORE VALUES

Focus On Members

We exist to meet the risk management needs of our members ■ Everything we do contributes to and promotes the operational success of our member school districts ■ We are committed to responsive, efficient, knowledgeable, and caring customer service ■ We believe in stability and long-term vision in programs, personnel and performance

Accountability

We are individually and collectively responsible for achieving the highest levels of performance in fulfilling our mission ■ We continually evaluate ourselves in an effort to improve effectiveness and efficiency ■ Our decisions, actions, and interactions demonstrate the highest levels of integrity ■ Our programs are grounded in strong fiscal practices

Quality

We share a commitment to excellence and continuous improvement and demonstrate strong leadership internally, with members, and statewide ■ We are proactive and forward thinking in our operations ■ Our programs and staff are of the highest quality ■ The ability to maintain high quality in programs and services is a central decision making value in examining programs, considering expansion, and other operational decisions

Responsiveness

We recognize that our members deserve our best efforts ■ We are committed to understanding and serving their risk management needs in a timely and professional manner

Flexibility

We encourage and support creativity, collaboration and innovation ■ We foster and promote flexibility in the design, development, support, delivery and management of all programs and services

Relationships & Teamwork

We believe in teamwork and demonstrate this belief via mutual support, responsiveness to each other, and commitment to assisting one another ■ We respect one another and the roles in which we serve ■ We support efforts to enhance the diversity of our operation ■ Strong relationships, informed decision making, and high quality service remain a backbone of NBSIA programs